KICKIN' CUSTOMS / OWNER CARE

YOUR CERAMIC COATING CARE CHECKLIST

Your first week, safe washing and ongoing care. Follow your product-specific pickup plan.

01 FIRST WEEK & CURING

Confirm the initial dry period for each product before water exposure. Pickup does not mean every coating is fully cured. Glass, wheels, upholstery, trim, paint, and coated PPF do not share one universal timeline.

Shop guidance for paint and compatible PPF coating work: wait seven days before washing and use gentle handling for approximately two to three weeks. Follow the actual installation's pickup instructions. Avoid automatic washes, pressure washing, waxes, detail sprays, drying aids and unnecessary wiping during this no-wash period.

Remove harmful surface contamination promptly and gently. Bugs, bird droppings, and sap should not sit until the no-wash period ends. Do not scrub, scrape, or experiment with strong chemicals. Contact the shop if residue will not release safely.

Rain and sprinkler exposure: respect the initial no-water period first. Once that dry period has passed, normal rain exposure is permitted, but washing must wait until the applicable no-wash period ends. Do not rub a dirty, rain-wet vehicle with a dry towel. Avoid sprinkler spray throughout ownership; mineral-rich water can leave spots even after curing.

02 SAFE WASHING

1. Cool and rinse. Work out of direct sun when possible. Pre-rinse dirt, grit, salt, and loose debris before contact washing.

2. Use the two-bucket method. Fill one bucket with coating-safe, pH-neutral wash solution and another with clean rinse water. Use a clean, soft mitt. Rinse it before returning it to the wash solution and replace dirty rinse water. Keep wheel tools separate.

3. Work from the top down. Clean dirtier lower panels last and rinse the mitt frequently. Never force stubborn residue off with pressure or abrasive tools.

4. Rinse and dry. Rinse thoroughly, then dry the clean surface with clean, soft microfiber towels or a suitable blower instead of letting wash water evaporate. Coating does not prevent mineral deposits.

Prefer careful hand washing. Brush washes can drag grit over the finish. Touchless systems may use strong chemicals and are not automatically harmless. Once washing is permitted, XPEL recommends weekly exterior cleaning; adjust to contamination and rinse heavy grit first.

03 WHEN WATER BEHAVIOR CHANGES

After the permitted wash period, begin with appropriate washing and drying. Road film, minerals, cleaner residue, wear, and coating damage can have different effects.

If spots, roughness, uneven appearance, or reduced water behavior remain, request an assessment. Professional cleaning or maintenance may be enough; do not assume every concern needs reapplication. Improved beading after Ceramic Boost does not confirm that the original coating is intact.

Questions or an inspection request? 617-431-6858

244 North Main Street, Raynham, MA 02767 | Mon-Fri, 9 AM-6 PM

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CARE FOR WHAT IS INSTALLED

Surface-specific reminders, maintenance and product warranty inspections.

04 SURFACE-SPECIFIC CARE

Paint and compatible PPF: follow your pickup plan. Film has its own edges and topcoat. After the cure/no-wash period, follow the film maker's nozzle guidance, keep pressure spray at least three feet from edges and never aim at an exposed edge. Do not polish film as ordinary paint.

Wheels and calipers: current XPEL instructions specify 24 hours before water exposure and three days to full cure. Let wheels cool, use soft dedicated tools and finish-safe cleaner, then rinse and dry.

Exterior glass: allow at least 24 hours before water exposure at 72°F or warmer, or 48 hours in cooler conditions. The listed full cure is 48 hours. Keep glass and wipers clean; use wipers whenever visibility requires.

Matte and satin: use products appropriate to the actual low-sheen surface. Avoid gloss-enhancing waxes, ordinary paint polishing, and aggressive rubbing.

UPHOLSTERY v2: suitable leather, vinyl, fabric, and carpet; not Alcantara or suede. Listed dry time is 60 minutes and cure time is 24 hours. Keep treated areas dry for at least 24 hours. Vacuum grit and blot spills; follow the specified cleaner guidance. Screens and hard trim may use separate Interior PPF.

Exterior plastic and rubber trim: PLASTIC & TRIM lists 24 hours before water exposure and three days to full cure. Once washing is permitted, use compatible mild automotive cleaner and soft tools; rinse salt and road film. Avoid abrasives, harsh chemicals and unapproved dressings or paint sprays. Ask us about persistent staining or uneven color.

05 MAINTENANCE & SEASONS

XPEL Rinse Free Car Wash: appropriate lighter cleaning as directed; rinse heavy grit and salt first. **XPEL Detail Spray:** light smudges or a finishing wipe on suitable clean surfaces, not dry wiping a dirty vehicle.

XPEL Ceramic Boost: the shop recommends every six months where appropriate for paint and compatible PPF. Check finish suitability; do not automatically apply this rule to glass, upholstery, windshield film, or every matte surface.

Seasonal care: clean salt and brine from lower panels and wheels; rinse coastal sand before contact washing; remove bugs, sap, and bird droppings promptly; do not dry-wipe pollen; assess roughness or buildup before winter.

06 INSPECTIONS & RECORDS

Annual clauses: CLASSIC, PREMIUM v2, SATIN, WHEEL & CALIPER, GLASS, UPHOLSTERY v2, and PLASTIC & TRIM. Book within 30 days before or after the relevant installation or previous inspection/service anniversary in the applicable warranty. Confirm the recorded due date; an ordinary wash does not automatically reset it.

XPEL's general care instructions direct owners to the original certified installer. Contact XPEL first if another installer is needed. Keep installation and inspection records. Charges may apply; XPEL states that missing the required window voids the applicable limited warranty.

LITE has no separate annual-inspection clause; confirm its paperwork and care requirements. Signature and Signature Complete include the first annual maintenance wash, separate from formal inspections. This does not make inspections, decontamination, reapplication or ongoing maintenance complimentary.

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